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Business Process Analysis

With two decades of expertise in business process analysis and optimization, MEGA helps executives understand how the people and processes within their enterprise deliver value, and how to achieve significant improvements in quality, efficiency, cost, and service.

The Challenge

As organizations expand and change, growing pains can affect financial results, customer satisfaction, and employee performance. There are often very large projects involving multiple business units that may range from operational improvement and BPM initiatives, to systems analysis, to compliance activities. The more complex the project, the higher the chances for operational breakdowns or unexpected costs.

Common challenges that business face are:

- How to identify, then eliminate redundancies and failures.
- How to rationalize enterprise assets and accelerate improvement and change management.
- How to manage large, inter-departmental change projects and share best practices among distributed teams.
- How to share knowledge, such as the enterprise value chain, with all stakeholders.
- How to support business innovation while reducing or maintaining an acceptable level of operational risk.

The MEGA Business Process Analysis Solution

The MEGA business process analysis solution provides a clear understanding of the way your organization runs, from customer value chains and operational procedures to automated workflows. When you know how the processes and procedures in your enterprise function and the effect they have overall, you are more likely to avoid pitfalls, such as communication gaps or the ripple effects of change management projects over various business units, that all too often delay projects and diminish results.

The MEGA solution is driven by a modeling approach that helps optimize your business process management. Composed of a powerful trio of business process software, proven methodologies, and expert consultants, MEGA can support all of your business process improvement projects, including ISO certification, Six Sigma, and ITIL.

BENEFITS

Easily identify areas for **business performance improvement.**

Detect problems before they occur, with a clear view of your business processes.

Provide value-added decision support with a solid understanding of how the business operates through **easy-to-use, predefined reports and dashboards.**

Facilitate the communication and understanding of business processes with a **collaborative, business-friendly modeling tool and Web-based access.**

Related Software Tools

As a recognized business process analysis leader, MEGA integrates all process modeling and simulation practices into a common software platform, providing the dedicated tools needed to meet every stakeholder's objectives.

The main products used to perform business process analysis include:

MEGA Process provides the capabilities for modeling, documenting, and improving current business processes and structures. The resulting enterprise models help companies effectively analyze processes and resources for cost-effective consolidation and rationalization. Our software supports BPMN, an industry standard for business process modeling.

MEGA Simulation defines multiple to-be business scenarios, helping decision-makers evaluate the organizational impacts and costs of change projects and proposed process improvements. Choices can then be made according to calculated return on investment and organizational disruption.

MEGA SolMan allows those managing their business software with SAP to integrate SAP process information into their overall process analysis. MEGA SolMan acts as a gateway to SAP® Solution Manager, assuring the alignment of business requirements and SAP blueprints.

MEGA Advisor provides a full Web-based interface that communicates change management project information with the required stakeholders. Advanced dashboards and reports adapt process data into intuitive information for the business user.

Libraries
The suite supports standard libraries such as:
- eTOM with MEGA eTOM Accelerator
- ITIL® with MEGA ITSM Accelerator

MEGA Consulting Services

Our software solution is reinforced by nearly 20 years of process expertise from MEGA's consulting team. Our consultants help plan and execute business transformation projects, bringing increased agility, improved effectiveness, and reduced costs to customers.

They ensure the appropriate management of your business process analysis at the right pace to fit your objectives by:

- Implementing the tools, methods and libraries as required from the start.

- Simplifying roles and responsibilities, defining simple collaboration processes, and structuring the team according to deliverables and pace.

- Defining policies for the business process improvement program, aligning it with corporate strategy and providing basic information to the entire company.

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Insight. Collaboration. Value.

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MEGA SUITE